**Alum Rock Medical Centre**

**Wednesday 21.05.2025**

**Meeting Hall, Alum Rock Medical Centre**

**27-29 Highfield Road, Alum Rock, Birmingham, B8 3QD**

**Meeting Minutes**

**Attendees:**

**Sohail Younas (SY), Dr Irfan, Tariq Iqbal (PPG Chair), Hashmat Mahmood, Shahid Iqbal, Shabana Gul, Dr Syed, Muhstaq, Sarah baker**

**Summary Of Meeting:**

1. **Meeting minutes reviewed**
2. **SY and partners updated about last CQC visit, explained we had made changes to increase GP sessions and reduce IP/PA sessions, also increase male GP arability, Dr Ubaid is doing more sessions weekly, all PPG members like this approach and happy with surgery clinicians availability plans with clinical care approach**
3. **PPG members happy with new reception staff with their approach, more helping towards pts, also keen to resolve issues, Tariq Iqbal mention about his latest visit where he had to wait longer for appointment and waited to be seen, no reception staff told him about clinician running late.**

***Action for reception staff: To tell pts if any clinical running late***

1. **Dr Syed Shah presented building renovation proposal to PPG members, which has been approved by BCC. We are looking for best quotes, Tariq has mentioned to approach ICB for building funding, will liaise with ICB, Sarah to email**
2. **Pressure clinic and PCN support, there is daily wound clinic appointments available at Alpha Centre, adult and under 16’s respiratory clinic availability.**
3. **Dr Syed and Dr Irfan had arranged an event in masjid on 21.02.2025, where partners has raised awareness in pts about overall screening, cancer screening, cervical screening and imms.**

**Practice can also arrange more events if PPG members wants to arrange more**

1. **NEXT PPG meeting—agreed to held September 2025**